



General Certificate of Secondary Education
2024

Centre Number

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Candidate Number

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Hospitality

Unit 1

The Hospitality Industry

MV18

[GPT11]

FRIDAY 24 MAY, MORNING

Time

1 hour, plus your additional time allowance.

Instructions to Candidates

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

You must answer the questions in the spaces provided.

Do not write on blank pages.

Complete in black ink only.

Answer **all six** questions.

Information for Candidates

The total mark for this paper is 65.

Figures in brackets printed at the end of each question indicate the marks awarded to each question or part question.

Quality of written communication will be assessed in

Question **6**.

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1 (a) Complete the table below by identifying the sector linked to each outlet. [4 marks]

Hospitality outlet	Sector
Residential home dining room	
School canteen	
Bed and breakfast	
Fast food outlet	

(b) Hospitality plays a role in the tourism industry.

Write down **four** other industries linked with hospitality.
[1 mark for each]

1. _____
2. _____
3. _____
4. _____

2 (a) Read the following statements and circle the correct answer. [1 mark for each]

- Carbohydrates provide the body with energy

True

False

- Fat is important in the body to protect vital organs

True

False

- All vitamins are water soluble

True

False

- Protein is important for growth and repair of body cells

True

False

- Dietary fibre is a nutrient that is absorbed in the blood stream

True

False

(b) School canteens are encouraged to make healthier meals for pupils.

Describe **three** ways the catering manager could reduce the fat content in a range of dishes.

[2 marks for each]

1. _____

2. _____

3. _____

(c) Identify **three** common food allergies.

[1 mark for each]

1. _____

2. _____

3. _____

3 In a large hotel a team of people carry out different roles.

(a) Describe **one** different role of the following job titles.
[2 marks for each]

Sous chef

Waiter

Receptionist

Concierge

Room attendant

(b) Describe **two** personal qualities a Restaurant Manager should have. [2 marks for each]

1. _____

2. _____

(c) Training is essential in hospitality outlets to improve staff performance.

Explain **two** advantages to an employee receiving off-the-job training. [2 marks for each]

1. _____

2. _____

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(Questions continue overleaf)

4 (a) Explain the purpose of the Food Hygiene Rating Scheme 2011 (FHRS). [2 marks]

(b) Explain **three** actions an employer would take to ensure the safe use of chemicals. [2 marks for each]

1. _____

2. _____

3. _____

(c) A chef received a burn on their hand when removing a dish from the oven.

Describe **two** steps that should be taken to treat this minor injury. [2 marks for each]

1. _____

2. _____

- 5 Links between departments are important to ensure the smooth running of a hotel.

Describe **two** different ways Front Office can demonstrate links with other departments in a hotel.

[2 marks for each]

1. _____

2. _____

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(Questions continue overleaf)

For Examiner's use only	
Question Number	Marks
1	
2	
3	
4	
5	
6	
Total Marks	

Examiner Number

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